



# Update on Office of the State Superintendent of Education (OSSE) Operating Status during COVID-19 Emergency

## What is our operating status?

As a member of the District government, our agency remains operational and in service for the community. We are utilizing a full telework model and are able to provide continuous services.

## How does this impact what we do?

- My School DC – There are no changes, calls are accepted on the MSDC hotline at 202-888-6336.
- DCTAG – In-person services are suspended. All applications will be accepted and processed electronically.
- Teacher Licensure – In-person services are suspended. All applications will be accepted and processed electronically.
- Student Transportation – Transportation services are suspended due to school closures.
- Strong Start – Part C services will be offered and delivered to children and their families exclusively through Telehealth.
- Child Care – Please contact your child development facility to check its operational status.
- Re-Engagement Center – In-person services are suspended. REC staff will communicate with clients by phone or electronically.
- GED Testing – GED testing is suspended

## How does this impact our physical locations?

- 1050 1<sup>st</sup> Street, NE (OSSE Headquarters) will be closed to the public until the end of the public health emergency.
- All other OSSE facilities, including Re-Engagement Center, Sumner Museum, Strong Start and GED offices will be closed to the public for the duration of the public health emergency.

## What else are we offering to meet your needs?

- Meals for Students - Meals will be available for all students every weekday during the public health emergency from 10 a.m. - 2 p.m. at sites throughout the District. Learn more by visiting: [coronavirus.dc.gov/food](https://coronavirus.dc.gov/food).

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

## Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at (202) 727-6436 or [osse@dc.gov](mailto:osse@dc.gov). For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).